

# UNSAFE WATER ALERT

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**Rowena Crest Manor water may be contaminated with unknown substances.**

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## **DO NOT DRINK-**

**Failure to follow this advisory could result in illness.**

Due to the Rowena Wildfire, some structures in the Rowena Crest Manor were destroyed by the fire, and some areas in the water system lost pressure. These conditions may have caused harmful contaminants, including benzene and other volatile organic chemicals (VOCs), to enter the water system. As a precaution, the Oregon Health Authority Drinking Water Services, North Central Public Health District, and the Tooley Water District are advising residents of the affected area to NOT USE THE TAP WATER FOR DRINKING AND COOKING UNTIL FURTHER NOTICE.

**In addition, residents are advised to:**

- **Limit use of hot water**
- **Limit shower time (use lukewarm water and ventilate area)**
- **Use a dishwasher to wash dishes and use air dry setting**
- **Wash clothing in cold water**
- **Do not take baths**
- **Do not use hot tubs or swimming pools**

**What should I do?**

- **DO NOT DRINK YOUR TAP WATER---USE ONLY BOTTLED WATER.** Bottled water should be used for all drinking (including baby formula and juice), brushing teeth, and making ice and food preparation **until further notice.**
- **DO NOT TRY AND TREAT THE WATER YOURSELF.** Boiling, freezing, filtering, adding chlorine or other disinfectants, or letting water stand will not make the water safe.
- Potable and/or bottled water is available at the following locations: **The Dalles Middle School located at 1100 East 12<sup>th</sup> Street, The Dalles, Oregon.**

**We will inform you when tests show that the water is safe again. We do not have a timeframe for when this will be resolved.**

For more information, call:

**Water Utility contact: Karen Lameson, Manager, Rowena Crest manor tel: (971) 221-7871**

This notice is being sent to you by Rowena Crest Manor, Oregon Public Water System ID # 00865.

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***Please share this information with all other people who receive this water, especially those who may not have received this notice directly (ex., people in apartments, nursing homes, schools, and businesses). This can be done by posting in a public place or distributing copies by hand.***